

Legal

# Acceptable Use Policy

Effective: May 6, 2026 · Updated: May 6, 2026 · Operator: Frankie Quiroz LLC

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## 1. Purpose and Scope

This Acceptable Use Policy (this “**AUP**”) governs your use of the website located at <https://quirozenterprise.com>, any related subdomain, any iOS or Android application that loads or wraps the Site through a native wrapper such as Apache Cordova or Capacitor, and any application-programming interface, customer-service messaging channel, or other digital service that Frankie Quiroz LLC (“**Quiroz Enterprise**,” “**we**,” “**our**,” or “**us**”) makes available in connection with that website (collectively, the “**Site**”).

This AUP supplements our [Terms of Service](#), [Privacy Policy](#), [Cookie Statement](#), [Disclaimer](#), and [DMCA Notice and Takedown Policy](#), and is incorporated into the Terms of Service by reference. By accessing or using the Site, you agree to comply with this AUP. **If you do not agree, do not access or use the Site.**

This AUP is not a comprehensive description of every action that may violate applicable law or our policies. We reserve the right to enforce this AUP against conduct that we determine, in our reasonable judgment, falls within the spirit of the prohibitions described below, even if the specific conduct is not expressly listed.

## 2. Prohibited Activities

You shall not, and shall not authorize, encourage, or enable any third party to, engage in any of the following activities through or in connection with the Site:

### 2.1 Unlawful, Harmful, and Abusive Conduct

- Violate any applicable local, state, national, or international law, regulation, treaty, or order, or any third-party right (including any intellectual-property, privacy, publicity, or contractual right);
- Engage in conduct that is fraudulent, deceptive, defamatory, libelous, obscene, pornographic, threatening, harassing, hateful, or that promotes or facilitates discrimination, harassment, or violence against any person on the basis of a protected characteristic;
- Engage in any activity that exploits or endangers minors, including the production, possession, or distribution of child sexual abuse material;
- Stalk, harass, or intimidate any person, or knowingly publish another person's private information ("dox") without that person's consent;
- Impersonate any person or entity, or misrepresent your affiliation with any person or entity, including by creating an account that uses another person's name, likeness, or contact information without authorization.

### 2.2 Security, Integrity, and Network Abuse

- Interfere with, disrupt, degrade, or compromise the security or integrity of the Site, our servers, our networks, or any system connected to the Site, including by transmitting any virus, worm, ransomware, spyware, malware, trojan horse, logic bomb, time bomb, keystroke logger, or other code, file, or program designed to interrupt, destroy, or limit the functionality of any computer or telecommunications equipment;
- Attempt to gain unauthorized access to any portion of the Site, to any account, system, network, or data, or to any data not intended for you, including by exploiting a vulnerability or by guessing, brute-forcing, or

otherwise circumventing authentication or access controls (such conduct may violate the Computer Fraud and Abuse Act, 18 U.S.C. § 1030, and analogous law);

- Probe, scan, or test the vulnerability of any system or network without our prior written authorization (good-faith responsible-disclosure security research conducted in accordance with industry-standard ethical practices, and reported promptly to [legal@quirozenterprise.com](mailto:legal@quirozenterprise.com) with the subject line "Security Disclosure," is not a violation of this clause);
- Circumvent, disable, or otherwise interfere with security-related features of the Site, features that prevent or restrict use or copying of any content, or features that enforce limitations on use of the Site, including in violation of the anti-circumvention provisions of the Digital Millennium Copyright Act, 17 U.S.C. § 1201;
- Launch, participate in, or support a denial-of-service or distributed-denial-of-service (DoS / DDoS) attack against the Site or any third-party system reachable through the Site;
- Interfere with the use of the Site by any other user, including by overwhelming or attempting to overwhelm any infrastructure, by spamming or flooding any feature with requests, or by manipulating any feature of the Site through unintended means.

## 2.3 Scraping, Automated Access, and AI Training

- Use any data-mining tool, robot, scraper, spider, web crawler, headless browser, or similar automated data-gathering or extraction tool on the Site, except that compliant search-engine crawlers (Googlebot, Bingbot, and similar) operating in accordance with our published robots.txt directives are permitted;
- Aggregate, copy, duplicate, or republish any content from the Site (the "**Content**") other than as expressly permitted by our [Terms of Service](#);
- Use the Site or any Content to develop, train, evaluate, fine-tune, retrieval-augment, validate, or otherwise improve any artificial-intelligence model,

large-language model, generative model, or other machine-learning system, except where we have granted that right in writing. This restriction is consistent with the reservation of rights described in Section 3 of our Terms of Service and is signaled in machine-readable form via the Site's robots.txt file and analogous mechanisms.

## **2.4 Spam, Unsolicited Communications, and Marketing Abuse**

- Use the Site to send unsolicited commercial communications, spam, chain letters, or pyramid schemes, or to engage in any communication that violates the CAN-SPAM Act, 15 U.S.C. § 7701 *et seq.*, the Telephone Consumer Protection Act, 47 U.S.C. § 227, the Canadian Anti-Spam Legislation (CASL), the EU ePrivacy Directive, or any analogous law;
- Forge, falsify, or otherwise manipulate email headers, IP addresses, or any other origin-identifying information transmitted through the Site;
- Submit a press inquiry, partnership inquiry, wholesale inquiry, or editorial-list signup that is not bona fide, including by submitting a form for the purpose of exfiltrating an automated response, polluting a database, or harvesting contact information.

## **2.5 Misuse of Submission and Communication Channels**

- Submit a contact form, message, press inquiry, partnership inquiry, or other submission that is intentionally false, materially misleading, or designed to manipulate our staff, our affiliates, or any third-party service provider;
- Use any AI-powered or automated channel that we make available (for example, an AI-assisted customer-service messaging channel operated by us or a Quiroz Enterprise affiliate) for purposes other than its intended use, including by submitting prompt-injection content, jailbreak attempts, or content designed to extract proprietary system instructions;
- Solicit personal information from another user, except in the ordinary course of a business relationship that the other user has expressly initiated;

- Use the Site to facilitate or participate in money laundering, terrorist financing, sanctions evasion, or other unlawful financial activity.

## 2.6 Intellectual-Property Abuse

- Infringe any copyright, trademark, trade dress, trade secret, patent, right of publicity, or other intellectual-property or proprietary right of any party;
- Submit a DMCA takedown notice or counter-notification that you know to be materially inaccurate or in bad faith, in violation of 17 U.S.C. § 512(f);
- Reverse engineer, decompile, or disassemble any portion of the Site or its underlying code, except to the extent that applicable law expressly permits such activity notwithstanding this restriction.

## 3. Rate Limits and API Usage

Although the Site is not principally an application-programming-interface (“**API**”) product, certain endpoints (such as the newsletter or contact-form endpoints) are accessible to automated clients. The following limits apply to all automated access:

- **Reasonable load.** You shall not impose an unreasonable or disproportionately large load on our infrastructure. We may publish rate limits from time to time; in the absence of a published limit, the operating standard is that no single client or coordinated set of clients should issue more than sixty (60) requests per minute against any endpoint or more than one (1) form submission per ten (10) seconds against the contact-form endpoint.
- **No retry storms.** If you receive an HTTP 429 (Too Many Requests), 5xx (server error), or analogous failure response, you shall implement exponential back-off with jitter before retrying. You shall not retry a failed request in a tight loop.
- **Honest user-agent.** Any automated client shall identify itself with an honest User-Agent header that includes a contact URL or email; clients

masquerading as a major browser to evade detection are prohibited.

- **Honor robots.txt.** All crawlers shall honor the directives published in our robots.txt file, including any directive that prohibits crawling for purposes of training an artificial-intelligence model.

We reserve the right to throttle, block, or revoke access for any client that violates these limits.

## 4. Account Security Obligations (When Account-Like Features Are Active)

The Site offers an optional “Member Sign-In” modal which, as of the Effective Date, is a front-end placeholder that does not provision an account. If we activate account-like functionality in the future, the following security obligations apply to you with respect to any credentials or invitation codes we issue:

- **Confidentiality.** You shall keep all credentials, invitation codes, and authentication tokens confidential, and shall not share them with any third party without our prior written consent.
- **Strong authentication.** If we make multi-factor authentication available, you shall enable it. You shall use a strong, unique password (at least twelve (12) characters, including a mix of character classes) for any account-like access we provide.
- **Personal accounts.** Each account is for a specific identified individual. Accounts shall not be shared, sold, transferred, or used to provide services to a third party unless we have approved such use in writing.
- **Notification.** You shall notify us promptly at [legal@quirozenterprise.com](mailto:legal@quirozenterprise.com) of any actual or suspected unauthorized access, disclosure, or use of your credentials.

## 5. Reporting Violations

To report a suspected violation of this AUP, please email [legal@quirozenterprise.com](mailto:legal@quirozenterprise.com) with the subject line "AUP Report" and include: (a) a description of the suspected violation; (b) the URL or other identifier of the conduct or content; (c) the date and time of the conduct (if known); and (d) your contact information so we may follow up if needed. Reports of copyright infringement should follow the procedure described in our [DMCA Notice and Takedown Policy](#). Reports of trademark or other non-copyright intellectual-property issues should follow Section 9 of the DMCA Policy.

For security vulnerabilities, please use the responsible-disclosure subject line described in Section 2.2 above; we will work in good faith to acknowledge the report and, where appropriate, address the underlying issue. We do not currently operate a paid bug-bounty program.

## 6. Enforcement

We may enforce this AUP through a graduated set of measures, the choice and severity of which depends on the nature of the violation, the harm caused, and the user's response:

1. **Warning.** A written warning describing the violation and the corrective action requested.
2. **Removal or correction.** Removal of offending content or correction of misuse. For copyright matters, see the DMCA Policy.
3. **Throttling, rate-limiting, or temporary suspension.** Temporary technical measures to prevent ongoing harm.
4. **Termination.** Termination of your access to the Site or to any account-like access we have provided, with or without prior notice depending on the severity of the violation.
5. **Referral to authorities.** Where we have a good-faith belief that the conduct violates criminal law or threatens public safety, referral to law enforcement.

6. **Civil action.** Where appropriate, civil action to recover damages, obtain injunctive relief, or enforce our rights, including under the Computer Fraud and Abuse Act and analogous law.

The order in which we apply these measures is illustrative; for serious violations — including any violation that involves child exploitation, denial-of-service traffic, ransomware, or coordinated fraud — we may proceed directly to termination and/or referral to authorities without prior warning.

## 7. Reservation of Rights

Frankie Quiroz LLC reserves all rights to enforce this AUP, including the right to (a) investigate any suspected violation, (b) cooperate with law enforcement and regulatory authorities, (c) pursue civil or criminal remedies, and (d) take any other action permitted by applicable law or our agreements with you. Failure to enforce this AUP in any particular case is not a waiver of our right to enforce it in any other case.

This AUP supplements but does not replace your obligations under the [Terms of Service](#); in the event of any conflict between this AUP and the Terms of Service with respect to acceptable use of the Site, this AUP controls. We may update this AUP from time to time; the most current version is always posted at this URL, with the “Effective Date” updated to reflect the date of the most recent revision.

## 8. Contact

Questions about this AUP, or reports of violations, may be directed to:

**Frankie Quiroz LLC**

Attn: Legal — AUP

30 N Gould St, Suite R

Sheridan, Wyoming 82801

United States

Email: [legal@quirozenterprise.com](mailto:legal@quirozenterprise.com)

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